

GETTING FIBRE TO YOUR HOME



Thanks for placing a fibre broadband order with Spark.

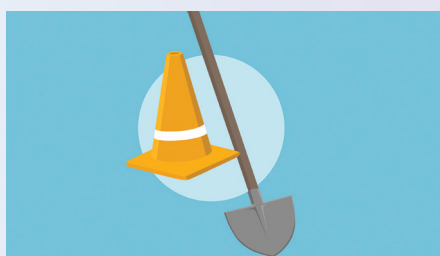
Enable are now ready to start the installation process. We look forward to bringing you and your broadband up to speed!

What is involved?



1 PLAN

An Enable technician will meet you at your house to discuss and agree the path the fibre will take to get from the front of your home to the inside.



2 BUILD

Our technician will complete the outside work to get the fibre to the outside wall of your house. You don't need to be at home for this.



3 CONNECT

Now we will get the fibre inside your home, run the internal cabling and connect you to our network.

What if I rent or live up a shared driveway?

Renting – We will need consent from your landlord or property manager before we can do any work.

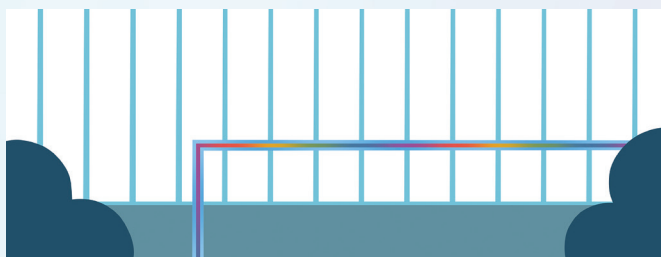
Shared driveway / Right of way – We will need consent from everyone who has legal entitlement to use the accessway.

Information and consent forms are available at enable.net.nz

Installing fibre broadband at your property



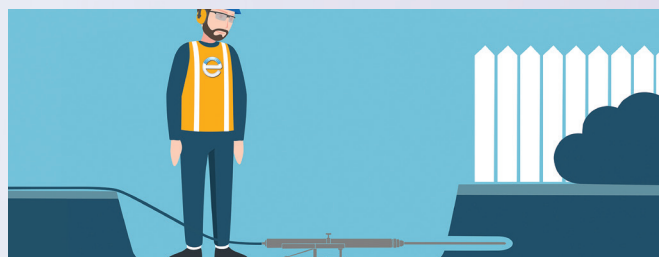
In most cases, we install fibre broadband from the footpath into a home or building via one or a combination of the following methods:



1

Fence Line

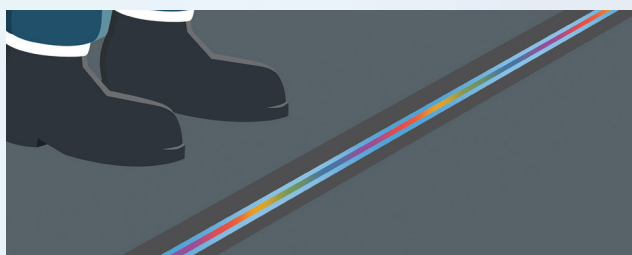
Surface mounting the fibre cable to a suitable surface, such as the railing on a fence.



2

Underground Thrusting

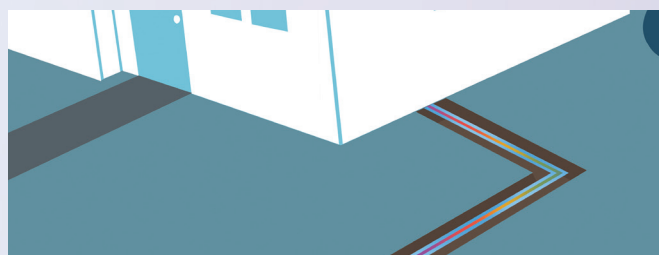
Burying the fibre cable under the ground using an underground drilling machine. Please note that this method is not suitable in some ground conditions.



3

Narrow Trenching

Creating a very narrow cut (approx. 12mm) in a hard surface (such as concrete) usually following an existing join, installing the fibre cable and reinstating.



4

Trenching

Opening a trench in the ground in order to bury the fibre cable and reinstating the surface once the cable is installed.

You are one step closer to enjoying the benefits of fibre broadband like...



Reliability

An ultra-reliable internet connection that doesn't drop out or slow down, even during peak times.



Capacity

Everyone in the house can connect all at the same time, without any loss of quality.



Ultra-fast speed

Browse, stream and download at lightning-fast speeds.



FREE home installation

Enable does not charge for residential installations. Some internet service providers may charge a connection fee so check with them first.



Greater bang for your buck

Enjoy fibre for around the same price as you currently pay for old copper broadband.



Questions or Concerns?

Call us on **0800 436 225** or email **campaignteam@enable.net.nz** or visit our website **enable.net.nz**

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Enable Expert