

Wholesale Services Agreement

In February 2012, Enable Networks Limited (**Enable**) published its UFB Reference Offer, including the Enable Networks UFB Services Agreement General Terms (the **Wholesale Services Agreement**), on its website (together referred to as the **Reference Offer**).

In developing the Reference Offer, Enable and the other LFCs consulted the industry forum and made substantial changes to its terms. Enable acknowledges that there may remain scope for the improvement of some parts of the Reference Offer and will continue to consult in good faith with [RSP] in this regard.

We want to assure you that our intentions are to align with industry agreed positions, and our plan is that the three LFCs will come together and review all the agreed changes that Chorus makes in its version of the Wholesale Service Agreement.

We will consult with you, with the help of the New Zealand Telecommunication Forum (TCF), through this process in due course. Once changes to the current WSA are agreed, [RSP] can choose to move to the new version of the WSA.

We acknowledge that [RSP] are agreeing to enter into the Reference Offer on the understanding that Enable will consult with the Industry on any changes to our reference offer (where “Industry” includes Chorus, the LFCs and Service Providers). For Enable’s next reference offer, we confirm we will, where we consider it appropriate (acting reasonably):

- a) align with the agreed industry position with respect to definitions within the Reference Offer (where relevant), End User Terms, consents, indemnities and liabilities (subject to Enable specific indemnity caps), change management provisions including the Product Forum;
- b) retain the existing position within the Reference Offer with respect to “Required Changes” not including changes made to agreements between Enable and CFH and Price Caps; and
- c) not otherwise remove or diminish terms that are considered favourable to Service Providers.

Enable and [RSP] have agreed to enter into the Reference Offer on the basis set out below.

1. End User Terms and Consents

The Reference Offer contains clauses requiring [RSP] to ensure that End Users agree to be bound by Enable’s End User Terms (**EUT**) (the **Operative End User Clauses**). Enable has developed the EUT with industry involvement through the Telecommunications Carriers’ Forum (**TCF**). The Operative End User Clauses and the EUTs have been largely agreed, however, some matters remain outstanding.

Accordingly, the parties agree as follows.

- (a) The final version of the Operative End User Clauses as agreed between Enable and the industry (including [RSP]) shall be the version that is deemed to apply as between [RSP] and Enable. If agreement is not reached, Enable can at [RSP]’ request, further amend clause 17.3(a)(iii) of the Wholesale Service Agreement by adding the words “*in a manner that creates a binding agreement between the LFC and the End User*” at the end of the clause.
- (b) If agreement between Enable and the industry is not reached on the final wording of the LFC (End User) Terms for each of business End Users and residential End Users, then the Business

and Residential EUTs as attached to this letter (the **Interim End User Term Position**) shall be the versions that are deemed to apply as between [RSP] and Enable.

- (c) The parties will continue to discuss and consult in relation to [RSP]' obligations under clauses 12.2 and 12.3 of the Wholesale Services Agreement with a view to putting an agreed process for building owner and third party consents in place prior to 1 September 2012. Until 1 September 2012, Enable will assist [RSP] where reasonably requested by [RSP] to obtain consents under clauses 12.2 and 12.3.
- (d) Enable intends to refrain from enforcing [RSP] obligations in the Reference Offer in relation to LFC (End User) Terms until 31 August 2012 to allow sufficient opportunity for the resolution of the Operative End User Clauses and the Business and Residential EUTs and the implementation of those EUTs by [RSP].

2. Free Trial Terms

To assist [RSP] to become operationally ready in terms of their systems and processes Enable will be offering limited free trial terms on GPON services. We look forward to confirming the details of that with you shortly.

3. Service Levels

Because neither [RSP] or recipients of [RSP]' wireless or mobile retail services from an NBAP connection are End Users for the purposes of the Wholesale Services Agreement, Enable agrees that [RSP] shall be deemed an End User for the purposes of clause 2.1 of Appendix 1 of the Service Level Terms for Direct Fibre Access Services (Layer 1).

Please confirm your acceptance of the above by signing below and returning a copy of this letter to Enable.

Yours sincerely



Steve Fuller
Chief Executive Officer