

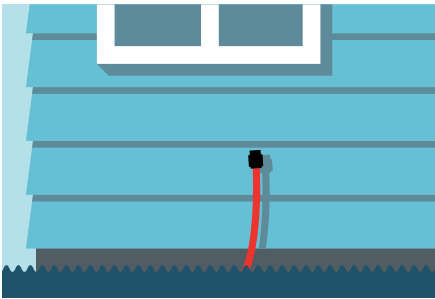
# Bringing fibre to your home

## The installation process

Installing fibre to a newly built property generally involves **only one appointment with our technicians.**

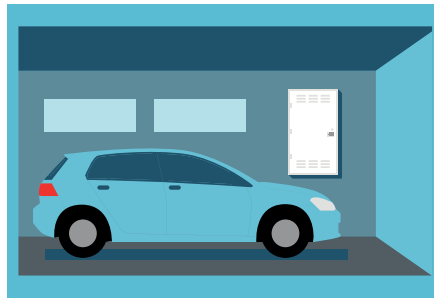
This is because the service duct used to get the fibre from the street to the outside wall of your home was installed when it was built and you should have a home distribution box installed.

## What's involved?



### 1 Service lead in

You should have some red Enable duct at your boundary and against your home. If this isn't the case, call us on **0800 434 273**.



### 2 Home distribution box

Look for one of these grey or white boxes in your garage or another service area.



### 3 Connect

Once you have identified your service lead in and home distribution box, we can book your Connect appointment.

We'll bring the fibre inside your home, run the internal cabling, install our fibre equipment\* and connect you to our network.

You need to be home for this appointment, please allow four hours.

\* You can read more about what a fibre setup inside the home looks like, and how it operates, in our Help Centre [here](#).

Information for newly built homes.

  
**enable**  
fibre broadband